

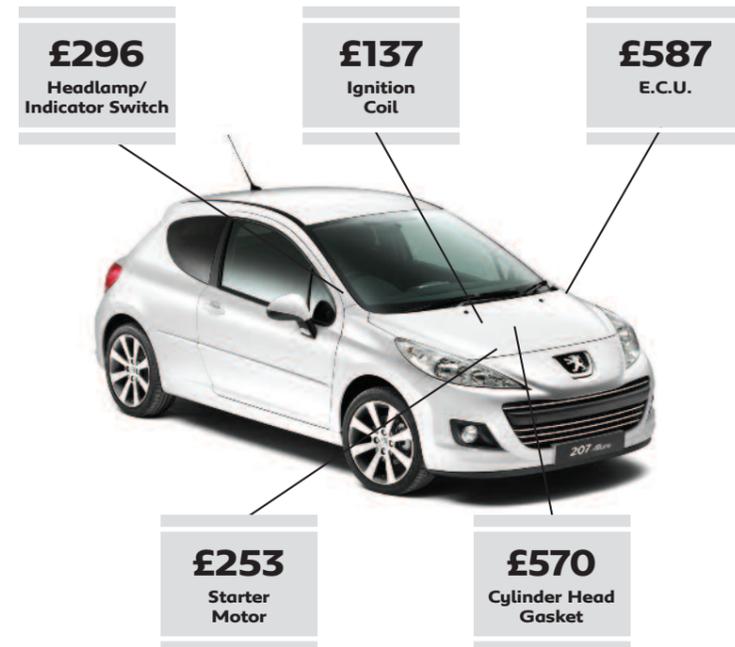
The hidden cost of repairs

A modern Peugeot is an extremely reliable car. But it is also complex, with thousands of sophisticated moving parts.

Which means that, should anything go wrong, the cost of repairs can come as a shock.

In fact, when labour charges are added, even the simplest problem can land you with a considerable bill, as the examples below show.

These were taken from a sample of over 13,500 vehicle repairs from 2008 to 2010*, and reflect average repair bills from various dealers throughout the country.



*Source: Peugeot Extended Warranty

Avoid costs like these with a Peugeot Aftersales/Renewal Warranty.

Peugeot Aftersales/Renewal Warranty



When you buy an approved Peugeot you can be confident of getting a car that has been thoroughly checked and serviced.

To make sure that you enjoy your motoring whatever may happen in the future, Peugeot Aftersales/Renewal Warranty covers you against unexpected mechanical and electrical repair costs.

It offers extensive cover for vehicles (excluding vans) up to five years old with less than 80,000 miles on the speedometer at the time of purchase, and provides cover for 12 months or 20,000 miles, whichever occurs sooner.

Less is more.

Because you get so much included with Aftersales/Renewal cover, it's far easier to tell you what's not covered. The only exclusions to this warranty are detailed below:

- Ancillary drive belts, mountings, unions, pipes and hoses of any type.
- Brake and clutch frictional material.
- Bulbs, lamps, LED lighting and fuses.
- Exhaust systems and diesel particulate filters (catalytic converters are covered against internal failure only and not accidental damage, corrosion or damage resulting from the use of incorrect fuel).
- Batteries, wiring and terminals.
- Telephones of all types.
- Wheels and tyres (including balancing and alignment).
- Wiper blades.
- Recharging of the air conditioning unit (unless required as part of a valid repair).
- All serviceable items.

Trim and bodywork including:

- Interior trim.
- Glass (heater elements are covered).
- Seat covers and cushions.
- Water ingress.
- Weather-strips and body seals.
- Aerials.
- Lock cylinders and keys.
- Paintwork.

Terms and Conditions apply, please speak to a member of staff for more details.

Picking up the bill if your car fails its next MOT



Another key benefit to Peugeot Aftersales/Renewal Warranty is that MOT Test Insurance is included free of charge.

If your vehicle fails to pass its next MOT test due to failure of any part listed on a VT30* (MOT Test Failure Form), Peugeot Aftersales/Renewal Warranty will pay up to £750 (Including VAT) to cover the cost of repair of the following items.

Lighting Equipment

Lamps, reflectors, indicators and bulbs are covered for failure due to: Breakage, discoloration, misalignment, water ingress and corrosion.

Steering and Suspension

Manual and power steering units, suspension drag links, track rods/ends, transmission shafts, shock absorbers, road springs, wishbones, swivel joints, mountings, sub-frames and wheel bearings are covered for failure due to: Wear, seizure, leakage and insecurity.

Fuel System

Fuel injection system, fuel ECU and fuel pipes are covered for failure to meet MOT exhaust gas emission standards (actual tuning and adjustments or any damage caused by contaminated fuel are not covered under this section). Fuel leaks are not covered.

Again, less is more!

Braking System

Brake master cylinder, wheel cylinders, calipers, discs, drums, load compensator, ABS modulator/sensors/computers and brake pipe, hoses, cables are covered for failure due to wear, leakage, seizure, splits/cracks, corrosion and adjustment.

Seat Belts

Mountings, belts, retractors and buckles are covered for failure due to wear, non-function and insecurity.

Vehicle Structure

Vehicle structure is covered for corrosion. Failure due to accident damage is specifically excluded.

General

Windscreen wipers, windscreen wiper motor, washer motors and horn.

- In Northern Ireland your authorised Peugeot repairer will carry out a pre-test MOT Inspection, and will submit your vehicle for the MOT test on your behalf.
- Only one MOT Test Insurance claim is permissible during each 12 month warranty period.
- The MOT Test Insurance Policy does not cover accidental or malicious damage, neglect or normal in-service wear and tear.

The benefits of a Peugeot Aftersales/Renewal Warranty



- Unlimited claims liability up to the purchase price of the vehicle.
- Covers full parts, labour and VAT costs with no excesses.
- Comparable replacement vehicle for up to three days after the first 24 hours.
- Hotel expenses – up to £150 in the event of vehicle immobilisation.
- MOT Test Insurance.
- Cover to match period of ownership.
- Only genuine Peugeot parts used.
- Fully backed by Peugeot.
- Transferable if you sell the car privately – helping the resale value (only applicable on annual policies).
- Now covers Satellite Navigation, in-car entertainment unit and catalytic converters.
- Peugeot Assistance available as a cost option, including Home Start, Roadside Repair and Relay.

Demands and Needs Statement

The product meets the demands and need of customers who wish to cover themselves against certain costs arising from mechanical failure of the vehicle.

This document contains some important facts about your policy. This summary does not describe all the terms and conditions of your policy, so please take time to read the policy document to make sure you understand the cover it provides.

Significant Features and Benefits of Peugeot Aftersales/Renewal Warranty

- Comprehensive cover for mechanical and electrical components.
- Cover defined by a component exception list (see the Policy Booklet).
- For vehicles which have covered less than 80,000 miles from the date of first registration and are under five years old.
- Cover for up to 12 months or 20,000 miles from the date the policy incepts, whichever occurs sooner.
- Unlimited claims liability up to the purchase price of the vehicle.
- Covers full parts, labour and VAT costs with no excesses.
- Comparable replacement vehicle for up to three days after the first 24 hours.
- Hotel expenses – up to £150 in the event of vehicle immobilisation.
- Only genuine Peugeot parts used.
- Fully backed by Peugeot Motor Company.
- European Coverage.
- Transferable if you sell the car privately – helping the resale value. Please note: Monthly renewing policies cannot be transferred under any circumstances.
- Now covers Satellite Navigation, in-car entertainment unit and catalytic converters.
- MOT Test Insurance.

Significant Exclusions or Limitations of Peugeot Aftersales/Renewal Warranty

- Certain items which require servicing or are subject to wear and tear are not covered under this policy.
- Diagnostic time is not covered under this policy.
- Failure to have the vehicle serviced according to the manufacturers specification may cause a claim to be rejected.
- Any vehicle used for hire or reward such as taxis or driving school vehicles, or any commercial or a vehicle used in any sort of competition, rally or racing are excluded.

- Mechanical failure/damage caused by frost, corrosion, flooding, impact, fire, accidental damage, vandalism, abuse or neglect is not covered under this insurance.
- Vehicle rental reimbursement will not be available for the first 24 hours.
- A refundable deposit and Insurance cover will be required should you require Car Hire.
- A copy of the hotel bill and proof that you have paid it is required for reimbursement of Hotel Expenses.
- The cost of the MOT test or re-test is not covered.
- A full list of exclusions and limitations can be found in the policy documentation.

Peugeot Assistance provides comprehensive Roadside Assistance in the event of a vehicle breakdown within the UK.

Significant Features and Benefits of Peugeot Assistance

- For vehicles which at the time of warranty purchase are under five years old and have covered less than 80,000 miles.
- 12 months cover.
- Home Start, Roadside Repair and Relay provided by AA Limited.
- Relay Plus provided by AA Limited and underwritten by Acromas Insurance Company Limited.

Significant Exclusions or Limitations of Peugeot Assistance

The following exclusions apply to the whole of your policy:

- Expense incurred without prior authorisation
- Expense normally paid by you such as fuel and toll charges
- Costs resulting from participation in motor racing, rallies, speed or duration testing or use as a public service vehicle
- Any costs relating to your vehicle being kept in an unroadworthy condition or not being serviced in accordance with the manufacturer's recommendations
- Any costs related to being under the influence of alcohol, solvent abuse or drugs

- Any losses caused by you or indirectly from immobilisation e.g. vehicle clamping, misfueling etc
- Damage or injury caused by you or resulting from participation in a criminal act or offence
- Certain endorsements on your licence may prejudice your eligibility to hire a vehicle
- Assistance is not available in Europe

Cancellation Rights

We hope that you will be happy with the cover this policy provides.

However, you have the right to cancel it within 14 days of receiving the policy document, without giving any reason. If that happens, we will refund your payment in full.

In the event that you wish to cancel this policy within the 14 day period please call: 0844 573 8050.

Please note that if your policy is cancelled after the expiry of the 14 day period, following receipt of the warranty documentation no refund will be payable.

Under no circumstances will a refund be given if a claim has been paid.

* Policy Premium Payments and Policy Durations

The cover levels provided by a monthly renewing policy are identical to those of an annual policy. For a monthly renewing policy, you must pay the required premium every month on or before the date when it is due. Should you fail to pay a monthly premium when it is due, all cover will cease immediately from that date. Your monthly policy has a minimum term of 12 months and we reserve the right to vary your monthly premium at any time by providing you 30 days notice in writing to the last address you provided us with. We will not automatically renew your cover after the initial 12 month period, however we will write to you at the last address you provided to give details of how to continue your cover. Continuation of cover may be subject to certain vehicle eligibility criteria.

Making a Claim

If you have a claim take your vehicle to the dealer who supplied it (or any other Peugeot Dealer) and they can request approval for repairs by telephoning the Peugeot Warranty Claims department on 0844 573 8050 and giving Peugeot Warranty the following information:

- The full warranty type and number (found on the welcome letter)
- Your vehicle registration number
- The date and mileage on the component(s) failed
- A detailed estimate of the repair costs

How to Make a Complaint

We hope you will be pleased with the service we provide.

In the unlikely event of a complaint occurring under this insurance, you should contact the administrator in the first instance on 0844 573 8050, or in writing to: The Customer Services Manager, Peugeot Extended Warranty Administration, Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG.

If you remain dissatisfied, please contact the Insurer directly by writing to: The Insurance Manager, Motors Insurance Company Limited, Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG.

Should you remain dissatisfied, short of court action, you have the right to ask the Financial Ombudsman Service to review your case.

The right to apply to the Ombudsman must be exercised within six months of the date of our decision. Please write to: The Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London E14 9SR. Telephone: 0800 023 4567.

Compensation Scheme

We are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. You can get more information about compensation scheme arrangements from the FSCS, 7th Floor Lloyds Chambers, 1 Portsoken Street, London E1 8BN. Telephone: 0800 678 1100.

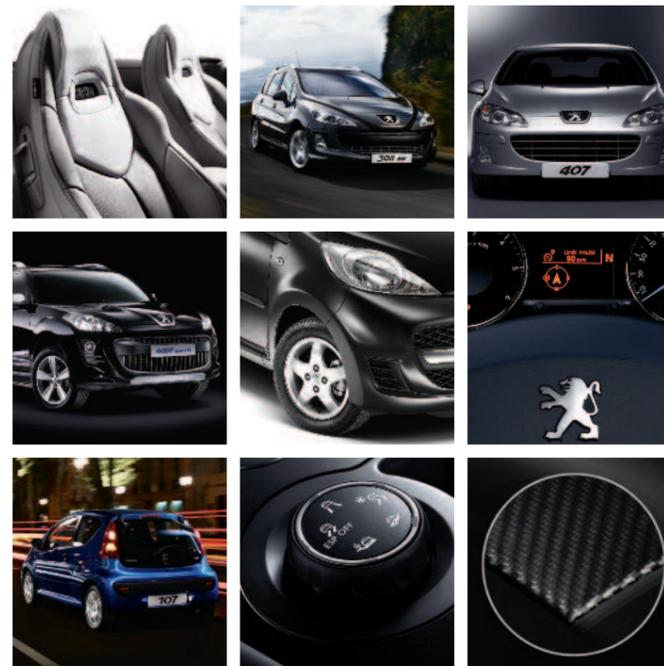
Data Protection Authorisation Statement

In processing and managing this agreement, the Administrator will collect, transfer and store the information you have provided in their secure servers based in the United States of America. The Administrator has taken measures to ensure that there is an adequate equivalent level of protection of your information in the U.S.A. in accordance with legislation in the United Kingdom.

In compliance with the Data Protection Act 1998, you are entitled to ask us to amend our records about you if they are not correct, and you may request a copy of the information we hold about you by applying to us in writing addressed to: Compliance Officer, Car Care Plan Limited, Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG or by emailing CCPH_DPA@carcareplan.co.uk. We may charge you the statutory fee of £10 for this service.

Peugeot Approved Aftersales/Renewal Platinum Warranty

With over 5,000 moving parts it's a complex animal



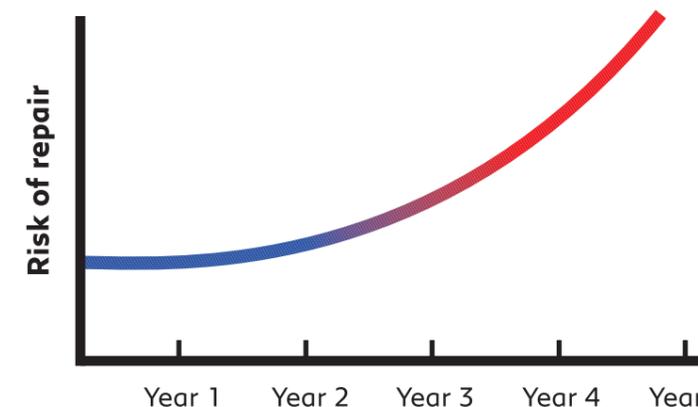
You can't ignore the facts



The older the vehicle is, the higher the risk of mechanical or electrical failure. Repairs can be costly so it pays to take out our Peugeot Aftersales/Renewal Warranty.

We pay out an average of £240 per claim* and offer unlimited claims liability up your vehicle's purchase price.

* Across all Peugeot models.
Car Care Plan 2009



Age of vehicle
For illustration purposes only



Please don't risk it.